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Substitute for Form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT		Application Number		09/696,095	
		Filing Date		October 25, 2000	
		First Named Inventor		M. KIMIYA	
		Group Art Unit		3622	
		Examiner Name		Donald L. Champagne	
Sheet	1	of	2	Attorney Docket Number	00754/LH

U.S. PATENT DOCUMENTS

Exam. Inits ¹	Cite No ¹	Document Number	Kind Code ²	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion

FOREIGN PATENT DOCUMENTS

Exam. Inits ¹	Cite No ¹	Offc ³	Document Number ⁴	Kind Code ⁵	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion	T ⁶
		JP	Kokai Publication No. 07-56888			03/03/1995		
		JP	Kokai Publication No. 2000-003394			01/07/2000		

Examiner
Signature

DONALD L. CHAMPAGNE

Date
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¹ Unique citation designation number. ² See kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Place a check here if English translation is attached.

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OTHER DOCUMENTS - NON-PATENT LITERATURE DOCUMENTS					
Examiner Initials	Cite No. ¹	Include name of author (in CAPITAL LETTERS), title of article, title of item, date, page(s), volume-issue number(s), publisher, city and/or country where published			T ²
<i>[Handwritten initials]</i>		Japanese Office Action (Notification of Reasons for Rejection) dated August 29, 2006 in a counterpart Japanese patent application and English translation thereof.			
		Koji Sakai, "67 Companies Simultaneously Start Portable Telephone EC Ranging from Stock Exchange to Hotel and Restaurant Reservation with "i-Mode" of NTT DoCoMo," Nikkei Multimedia, Nikkei Business Publications, Inc., February 15, 1999, No. 44, pp. 59 to 68. <i>69</i>			
		Hitefumi Sugiyama, "Latest Trend of Sales and Delivery Channel of Non-Bank Article by Terminal Institute of U.S. Financial Institute," Financial Information System, The Center for Financial Industry Information Systems, June 1, 1998, No. 202, pp. 69 to 79.			
		Hiroshi Imai, "All Illustrated, HINT for Internet Business Winnings," 1st Edition, ASA Publishing Co., Ltd., January 7, 2000, pp. 66 to 69. <i>60</i>			
		Shuichi Hasegawa, "Investigate Method for Efficiently Utilizing CRM for Realizing Customer Relationship Management," I.M. Press, Vol. 38, K.K. Impress, June 25, 1999, p. 14 <i>3 sheets</i>			
<i>four documents in Japanese. Text could not be verified by the examiner</i>					
Examiner Signature	<i>[Signature]</i> DONALD L. CHAMPAGNE			Date Considered	<i>27 Oct 2007</i>

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Exam Inits ¹	Cite No ¹	Office ³	Document Number ⁴	Kind Code ⁵	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion	T ⁶
		JP	Kokai Publication No. 3-225592			10/4/1991		
		JP	Kokai Publication No. 9-114755			05/2/1997		
		JP	Kokai Publication No. 10-320314			12/4/1998		
		JP	Kokai Publication No. 11-146118			05/28/1999		
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		JP	Kokai Publication No. 11-252257			09/17/1999		
Examiner Signature		PRIMARY EXAMINER DONALD L. CHAMPAGNE			Date Considered	27 Oct 07		

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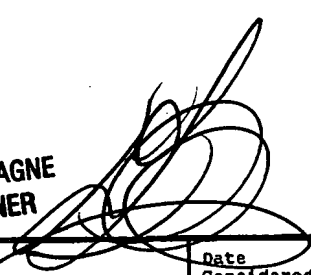
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